### Preparing Staff to Care for Veterans in a Way They Need and Deserve

1. The number of military service members deployed during the Global War on Terror (GWOT) is estimated to be:
   - A. 100,000.
   - B. 250,000.
   - C. 1.2 million.
   - D. More than 2.5 million.

2. Civilian nurses in community health facilities will see an increase of military veterans because the:
   - A. Bed capacity for the GWOT veterans has been reached.
   - B. Specific services offered by the Veterans Administration (VA) have snags and bureaucratic complexity.
   - C. Negative media coverage has frightened veterans away.
   - D. Decreased Congressional support shows lack of concern.

3. The number of military veterans currently living in the United States is estimated to be:
   - A. Less than 10 million.
   - B. 15 million.
   - C. 20 million.
   - D. Almost 23 million.

4. The “others” referenced in the article who could have military-affected health problems from the GWOT are:
   - A. Civilian contractors and dependents.
   - B. Nondeployed physician and nurses.
   - C. Former military veterans.
   - D. Diplomats and their staff.

5. When taking a health history, nurses should ask “Have you ever served in the military?” in order to:
   - A. Determine whether the client/patient has insurance coverage.
   - B. Assess the possible exposure, conditions, and circumstances while in military service.
   - C. Locate older veterans who are not using their VA benefits.
   - D. Add the information to the electronic medical record.

6. The universal assessment question should be asked of pediatric patients’ parents entering civilian health facilities because:
   - A. Hospital policy requires the information.
   - B. Military veterans can be located and then transferred to a VA facility.
   - C. The reply will assist with the holistic assessment.
   - D. Their response can reveal GWOT-related psychological distress.
7. Civilian nurses will benefit from a basic understanding of the military culture so they can:
   A. Understand some of the military jargon that is used.
   B. Tabulate veteran status for the hospital records.
   C. Establish rapport, comprehend “military pride,” and assess reintegration.
   D. Refer veterans to the services provided by VA counselors.

8. A major concern surrounding military veterans who present with posttraumatic stress disorder (PTSD) is the:
   A. Visible short-term behavioral health issues that surfaced when deployed.
   B. Percentage of deployed men and women whose only service has been in the National Guard.
   C. Frequency found with female veterans who served during the GWOT but not in combat.
   D. Invisible symptoms experienced by any service member when he or she is out of the war zone.

9. The evidence-based symptomatology seen with PTSD in military veterans suggests:
   A. Clusters of irritability, memory gaps, and flashbacks.
   B. Immediate eruption after leaving the war zone.
   C. A lifetime chronic condition with limited improvement.
   D. Newly enlisted personnel are the most vulnerable.

10. Issues of the highest concern that affect women veterans returning from the GWOT are:
    A. Conditions for which limited services are available.
    B. Obstetric, gynecologic, and urinary problems and possible PTSD.
    C. Military sexual trauma that was treated during military deployment.
    D. Gastrointestinal issues post-deployment.

11. Educational programs preparing staff to care for military veterans should be targeted toward:
    A. Hospital-wide employees.
    B. Physicians and nursing staff.
    C. Nursing and clinical staff.
    D. Interested patients and families.

12. An important consideration when designing an educational program about the military veteran is:
    A. Emphasizing the similarities of veterans, regardless of the war or conflict in which they served.
    B. Including many hospital employee veterans as speakers.
    C. Continuous review of the veteran care research being published.
    D. Knowing that GWOT veterans will soon stop seeking health care in civilian settings.

CNE QUIZ ANSWERS

1. D  7. C
2. B  8. D
3. C  9. A
5. B  11. A
6. D  12. C